

## **Qualitative Provision - Feedback mechanism**

Academy of Maritime Education and Training (AMET) Deemed to be University has formulated a mechanism to get the feedback from the students who are admitted in the ODL/Online Programmes with regard to all the aspects of their learning. The students can raise a ticket through the LMS portal and give feedback about various aspects of their learning process and also resolve their grieviences. The screenshot of the students' LMS is given below:

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	SUPPORT REC	Category Select Category	Quick Help? For any technical, non-technical, LMS & Student Portal related issues, please create support request. Category:	New Request  Status
MOHANKUMAR S # AUMBAOL24034 VIEW PROFILE >>		Title Title Description Max-length:150 chars	Represent Ticket Type & Subtype. Attachment: You can attach a file. For quick response provide reference screen	All
山山 Dashboard 即 My Learning		Description Attach File Max-length:500 chars Choose File No file chosen	or image of the issue	
<ul> <li>Exam</li> <li>Fees</li> <li>Support</li> </ul>		File size < 300kb, only jpg, png, pdf allowed	Submit Cancel	
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Moreover, the students can give feedback about their learning experience through google form as well. The screenshot of the same is given below:

≣	FEEDBACK FORM FOR MBA CALENDAR YEAR 2024 BATCH SEM 1 💩 🚖						ង	O	0	5	Send	1
		FEEDBACK FOR 2024 BATCH SE B I U Co C This feedback form aims in providi various parameters for the course of Enrollment Number * Short answer text	M 1	e students to communicate ab		• 7 7 7						
		FEEDBACK ON TEACHING - Accounting and Financial Manag	gement - Dr.A.Shai Good	* neem Satisfied	Average							
		Class Preparation										
		Class Delivery										
		Overall Opinion										

J. Regummi Director-CDOE

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