



## INTERNAL QUALITY ASSURANCE CELL (IQAC)

### STUDENT SATISFACTION SURVEY (2021-2022) and ACTION TAKEN REPORT

#### Student Satisfaction Survey

Student Satisfaction Survey has been conducted for overall Institutional performance. The IQAC has conducted the Student Satisfactory Survey online by forming a specific questionnaire. The responses were collected and analysed. Students has expressed their satisfaction to all the criteria . However, the analysis indicated following focal points to be considered for improvement. The University has taken the suggestions and improvised the same. The focal points, suggestions proposed and action taken are summarized and uploaded in the University website.

Student Satisfaction Survey Questionnaire					
1	How much of the syllabus was covered in the class?				
	4 – 85 to 100%	3 – 70 to 84%	2 – 55 to 69%	1– 30 to 54%	0 –Below 30%
2	How well did the teachers prepare for the classes?				
	4 – 85 to 100%	3 – 70 to 84%	2 – 55 to 69%	1– 30 to 54%	0 –Below 30%
3	What is the overall coverage of the syllabus?				

### Student Satisfaction Survey Questionnaire

	4 – 85 to 100%	3 – 70 to 84%	2 – 55 to 69%	1– 30 to 54%	0 –Below 30%
4	How well did the teachers prepare for the classes?				
	4– Thoroughly	3 – Satisfactorily	2 – Poorly	1 – Indifferently	0– Won't teach at all
5	How well were the teachers able to communicate?				
	4 – Always effective	3 – Sometimes effective	2 -Just satisfactorily	1 – Generally ineffective	0– Very poor communication
6	The teacher's approach to teaching can best be described a				
	4 – Excellent	3 – Very good	2 -Good	1– Fair	0 – Poor
7	Teachers inform you about your expected competencies, course outcomes and programme outcomes.				
	4 – Every time	3– Usually	2.Occasionally/	1 – Rarely	0 – Never
8	The teachers illustrate the concepts through examples and applications.				
	4 - Every time	3 – Usually	2.Occasionally/Sometimes	1 - Rarely	0 – Never
9	The University / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.				
	4 - To a great extent	3 – Moderate	2 – Some what	1 - Very little	0 – Not at all
10	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.				
	4 – Above 90%	3 – 70 – 89%	2 -50 – 69%	1– 30 – 49%	0-Below 29%
11	The overall quality of teaching-learning process in your institute is very good				

### Student Satisfaction Survey Questionnaire

	4– Strongly agree	3– Agree	2– Neutral	1 – Disagree	0– Strongly disagree
12	Your mentor does a necessary follow-up with an assigned task to you.				
	4 - Every time	3 – Usually	2.Occasionally/Sometimes	1 - Rarely	0 – I don't have a mentor
13	The teachers identify your strengths and encourage you with providing right level of challenges.				
	4 - Fully	3 – Reasonably	2 – Partially	1 - Slightly	0 – Unable to
14	Teachers are able to identify your weaknesses and help you to overcome them				
	4 - Every time	3 – Usually	2.Occasionally/Sometimes	1 - Rarely	0 – I don't have a mentor
15	Teachers encourage you to participate in extracurricular activities.				
	4 - Strongly Agree	3 – Agree	2 – Neutral	1 - Disagree	0 – Strongly Disagree
16	Fairness of the internal evaluation process by the teachers.				
	4 - Always fair	3 – Usually fair	2 – Sometimes unfair	1 - Usually unfair	0 – Unfair
17	Was your performance in assignments discussed with you?				
	4 - Every time	3 – Usually	2.Occasionally/Sometimes	1 - Rarely	0 – Never
18	The University takes active interest in promoting internship, student exchange, field visit opportunities for students.				

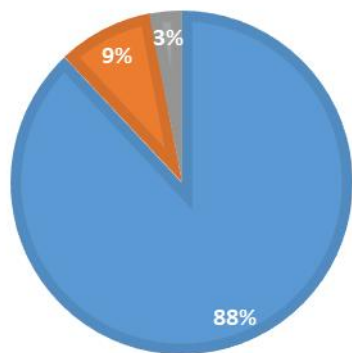
### Student Satisfaction Survey Questionnaire

	4- Regularly	3 - Often	2- Sometimes	1 - Rarely	0- Never
19	The teaching and mentoring process in the University facilitates you in cognitive, social and emotional growth.				
	4 - Significantly	3 - Very well	2 - Moderately	1 - Marginally	0 - Not at all
20	The University provides multiple opportunities to learn and grow.				
	4 - Strongly Agree	3 - Agree	2 - Neutral	1 - Disagree	0 - Strongly Disagree
21	The University makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.				
	4 - Strongly Agree	3 - Agree	2 - Neutral	1 - Disagree	0 - Strongly Disagree
22	Efforts are made by the University / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.				
	4 - To a great extent	3 - Moderate	2 - Some what	1 - Very little	0 - Not at all

## Feedback Response

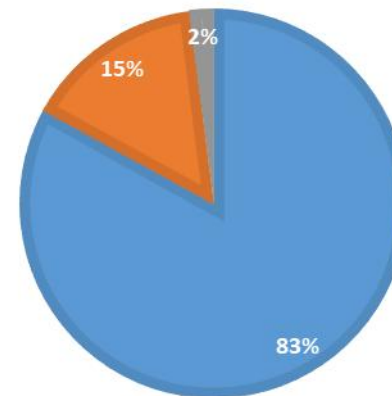
### SYLLABUS OF THE COURSE HAVING CLEAR OBJECTIVE AND OUTCOMES

■ Satisfied ■ Fair ■ Poor



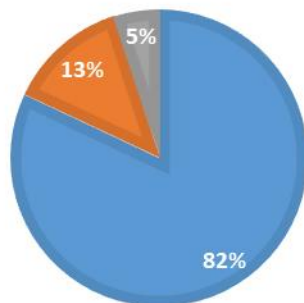
### QUALITY OF THE TEACHING FACULTY

■ Satisfied ■ Fair ■ Poor



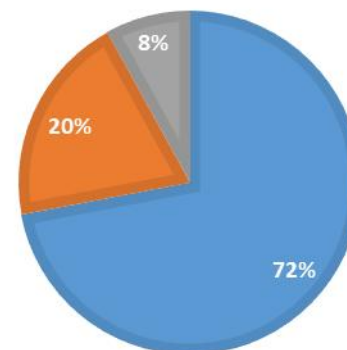
### THE COURSE ENSURED THE PROFESSIONAL ETHICS AND SOCIAL RESPONSIBILITY AND TEAM WORK SKILLS

■ Satisfied ■ Fair ■ Poor



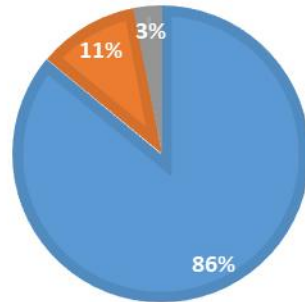
### STUDENT IDEAS ARE CONSIDERED AND ADDRESSED

■ Satisfied ■ Fair ■ Poor



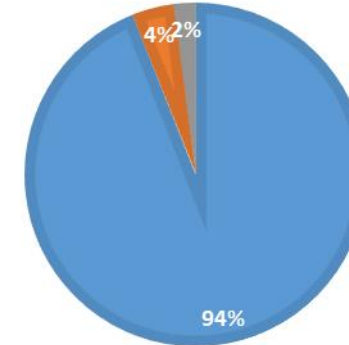
**ONLINE COURSE PLATFORM LIKE NPTEL,  
SWAYAM ETC., USEFUL FOR KNOWLEDGE  
ENRICHMENT**

■ Satisfied ■ Fair ■ Poor



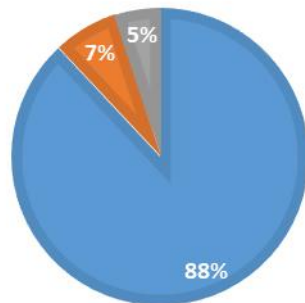
**VALUE ADDED COURSES ARE WELL  
STRUCTURED AND EFFECTIVE**

■ Satisfied ■ Fair ■ Poor



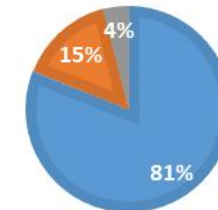
**INFORMATION AND COMMUNICATION  
TECHNOLOGY TOOLS ARE EFFECTIVELY USED  
IN TEACHING LEARNING PROCESS**

■ Satisfied ■ Fair ■ Poor



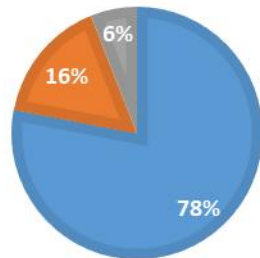
**THE INSTITUTE/TEACHER USE STUDENT  
CENTRIC METHODS SUCH AS EXPERIMENTAL  
LEARNING, PARTICIPATIVE LEARNING AND  
PROBLEM SOLVING METHODOLOGY FOR  
ENHANCING LEARNING EXPERIENCE**

■ Satisfied ■ Fair ■ Poor



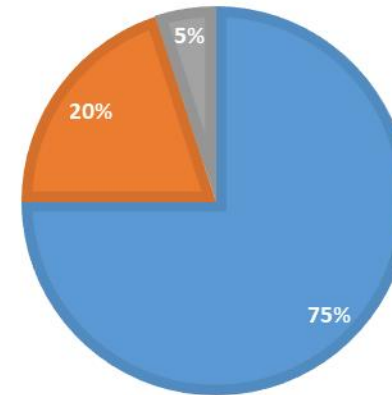
### THE INSTITUTE TAKES ACTIVE INTEREST IN PROMOTING INTERNSHIP, STUDENT EXCHANGE, FILED VISIT OPPORTUNITIES FOR STUDENTS

■ Satisfied ■ Fair ■ Poor



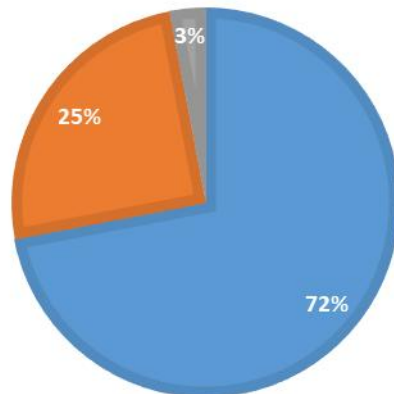
### CAMPUS INFRASTRUCTURE

■ Satisfied ■ Fair ■ Poor



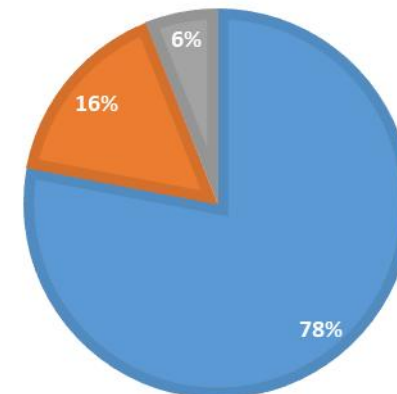
### CLASS AND LABORATORY FACILITIES

■ Satisfied ■ Fair ■ Poor



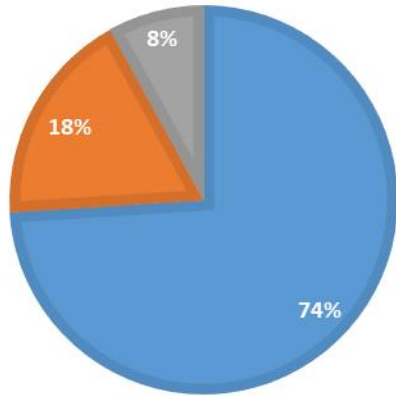
### LIBRARY

■ Satisfied ■ Fair ■ Poor



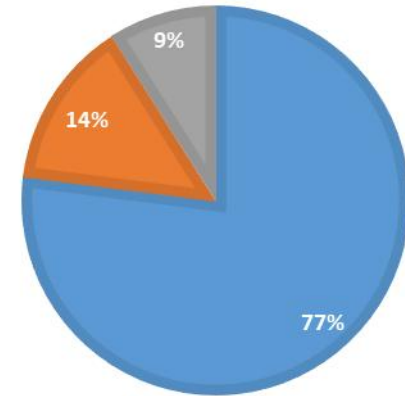
### HOSTEL AND MEDICAL FACILITIES

■ Satisfied ■ Fair ■ Poor



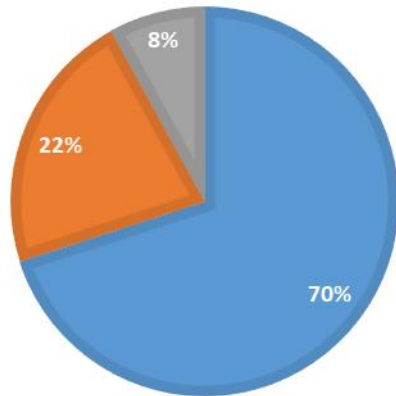
### FOOD SERVICES

■ Satisfied ■ Fair ■ Poor



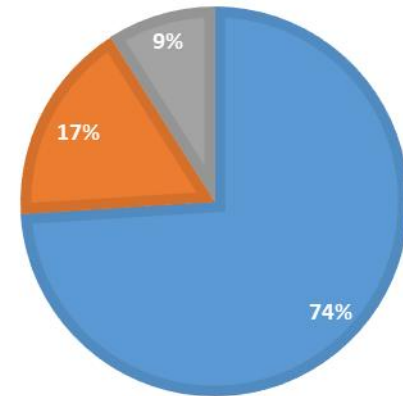
### SPORTS AND FITNESS FACILITIES

■ Satisfied ■ Fair ■ Poor



### CLUBS AND STUDENT ORGANIZATIONS

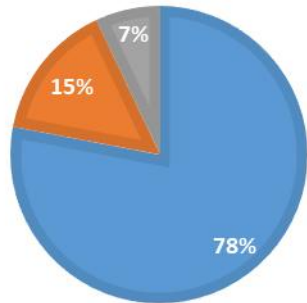
■ Satisfied ■ Fair ■ Poor





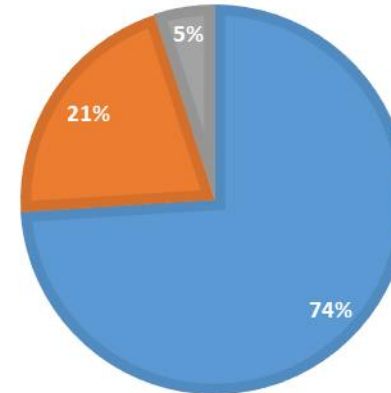
### THE COURSES PROVIDED BY THE UNIVERSITY SUPPORTS CAREER GUIDANCE AND ATTEND COMPETITIVE EXAMINATION

■ Satisfied ■ Fair ■ Poor



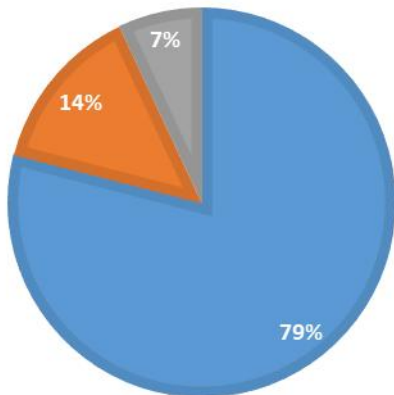
### PLACEMENT AND TRAINING

■ Satisfied ■ Fair ■ Poor



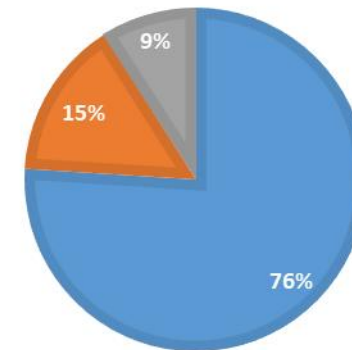
### STUDENT DIVERSITY

■ Satisfied ■ Fair ■ Poor



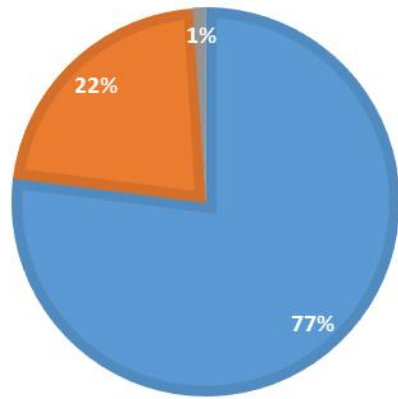
### CO CURRICULAR AND EXTRACURRICULAR ACTIVITIES

■ Satisfied ■ Fair ■ Poor



## SAFETY AND SECURITY

■ Satisfied ■ Fair ■ Poor



## Action Taken Report :

Action taken of student satisfactions survey is summarized below. Much attention is given for improving the facilities and needs of the student.

S.No	Focal Point	Suggestions	Action Taken
1	Hostel facilities	Students requested for upgradation of internet facilities in hostel	More number of wifi routers installed and other additional facilities also upgraded as per request
2	Medical facilities	Students requested medical facilities within the campus	A full time doctor is appointed within the campus with improved supporting facilities.
3	Food services	Requested to change of food menu every three months to provide with good quality	Mess Committee is constituted and regularly meets once in every month
4	Sports facilities	Suggested to improve the sports facilities	New sports instruments were purchased to improvise the sports facilities
5	Career guidance and attend competitive examination	Students requested coaching for Career guidance and attend competitive examination	Dedicated hours fixed for Career guidance and competitive examination in the regular academic time table
6	Clubs and student organizations	Students requested for more number of club activities to be conducted	Department level clubs were introduced and nominated dedicated coordinator to organize more number of events